

Rules

Camping du Sapin Vert



1. **Respect for quiet hours :**

- Quiet hours are usually enforced from 11:00PM to 7:00AM to ensure all campers can rest.

2. **Campfires :**

- Use designated fire pits and ensure they are completely extinguished before leaving the site or going to sleep.

3. **Waste management :**

- All waste must be sorted and placed in the appropriate bins. Do not leave any trash on the campground.
- **All waste must be placed in closed bags.**

No waste should be left loose in containers or outside of them.

4. **Pets :**

- Pets must be kept on a leash at all times, and their waste must be cleaned up immediately.
- For everyone's comfort, excessive barking after **9:00 PM** will not be tolerated.

5. **Use of common facilities :**

- Showers, toilets, and other shared facilities must be left clean after use.
- Please do not flush brown paper down the toilets.

6. **Vehicle speed :**

- Vehicle speed on the campground is limited to **10 km/h** to ensure the safety of everyone, especially children. Please respect this limit.

7. **Parking :**

- Vehicles must be parked only in designated areas to avoid blocking access or pathways. A maximum of 2 vehicles per site, if space allows. For additional guests, parking is available at the campground entrance.

1. **Respect of campsites :**

- Camp only in assigned sites. Do not encroach on other campers' space.

2. **Electricity use :**

- Follow the guidelines for using electrical outlets to avoid overloads.
- When you are absent, air conditioning or heating must be turned off, or extra charges may apply.

3. **Noise :**

- Loud music and other noise disturbances should be avoided, especially outside authorized hours.
- Curfew is in effect from **10:00 PM Sunday to Thursday and 11:00 PM on Friday and Saturday**.
- During organized events by the campground, curfew may be extended to **midnight (12:00 AM)**.
- However, after **11:00 PM**, noise levels for indoor events will be reduced.
- **Please note that no excessive noise will be tolerated outdoors once curfew begins.**

4. **Nature protection :**

- Do not damage trees or other natural elements.
- You are not authorized to cut or remove any natural elements.

5. **Fire Safety :**

- Never leave a fire or barbecue unattended.

6. **Respect of others campers :**

- Behave respectfully toward other campers. Disputes and aggressive behavior toward staff or campers are not tolerated.

7. **Visitors :**

- For rental cabins and trailers, if an additional visitor joins your stay, you must notify management. Extra charges may apply.

8. **Young campers :**

- Parents are responsible for supervising and ensuring the safety of their children. They are also responsible for their children's actions.
- For safety, children are not allowed to ride bikes on the campground after dark.

9. **Cleanliness :**

- Please keep the premises clean. Failure to comply may result in cleaning fees.

10. **Equipment Rental :**

- Subleasing your equipment on the campground (trailers or other items) is strictly prohibited.

1. **Cancellation Policy**

1.1 **Cancellation 14 days or more before scheduled arrival :**

- No penalty will be applied.
- Any amount already paid (deposit or advance payment) will be fully refunded, minus any potential bank transaction fees.

1.2 **Cancellation between 7 and 13 days before scheduled arrival :**

- **Fees equal to 50% of the total reservation** amount will be retained.
- The remaining 50% will be refunded, subject to bank charges.

1.3 **Cancellation without notice :**

- **100% of the total reservation** amount will be charged.
- No refund will be issued.

For everyone's enjoyment, please follow and respect these rules.

The Camping Du Sapin Vert Team

Rules for Rental Cabins and Ready-to-camp



Camping du Sapin Vert

Rules for Rental cabins and Ready-to-camp

Please read the following guidelines carefully to ensure an enjoyable stay for all and maintain the quality of our facilities.

Check-in and Check-out Hours

- **Check-in**

Arrival in the cottage or trailer is possible from **1:00 PM**. Before this time, the accommodation may not be ready unless special authorization is granted by management.

- **Check-out**

Departure must be completed by 11:00 AM on the day of your departure.

- **Extended Stay (Late Check-out)**

- If you wish to extend your departure **beyond 11:00 AM**, you must request this **at least 24 hours** in advance by contacting reception.
- Extensions are **subject to the availability** of the cottage.
- **Additional charges** will apply depending on the length of the extension.
- If not possible (cottage reserved for a new guest), departure must remain at 11:00 AM.

Please respect these hours to allow proper cleaning and preparation.

Upon Arrival

- A basic inventory is provided. Please notify us within the first hours if any item is missing or damaged.
- No furniture or equipment should be moved outside without authorization.

Cleanliness (before departure)

It is essential to leave the premises clean and in good condition:

- Sweep the floors.
- Wash, dry, and put away dishes.
- Empty the refrigerator and dispose of perishable food.
- Place waste in closed bags and bring it to designated containers.
- Return furniture to its original position.
- **Clean the BBQ if used (including the grill).**
- Close windows and turn off lights.
- In summer: ensure air conditioning is turned off.
- Always set the heating system back to **17 °C**.

 **Additional cleaning fees may apply if the cottage or trailer is left in an inadequate condition.**

Smoking and vaping

- **Smoking or vaping indoors is strictly prohibited. Decontamination fees will apply if not respected.**

Pets

- Pets must be declared in advance.
- Excessive barking, particularly after 9:00 PM, is not tolerated.
- Owners are responsible for cleaning up their pet's waste.
- **If a pet soils inside, additional cleaning fees may apply.**

Security

- Outdoor fires must be in designated fire pits and under constant supervision.
- Lighting fires is prohibited during windy conditions or when restricted by SOPFEU.

Authorized Occupancy

- The number of people staying in the cabin or RV **must not exceed the number allowed during booking.**
- **A fee of \$25 + taxes per additional person** may be charged if this rule is not followed.

Keys and Access Cards

- Upon departure, **all keys and barrier cards must be returned to reception** or according to provided instructions.
- **If keys or access cards are not returned**, they must be sent immediately by mail, or **a \$30 fee** will be charged.

For everyone's enjoyment, please follow and respect these rules.

The Camping Du Sapin Vert Team